



TOOL WARRANTY

New Tools and Spare Parts: 1 year

Tool Repairs: 90 days

Avdel® reserves the right to replace or repair tools or parts if found to be defective due to workmanship.

TOOL RETURNS FOR FACTORY SERVICE

In or Out of Warranty

Complete tools sent to the factory for repair must be sent freight prepaid, whether in or out-of-warranty. Repaired units are normally reshipped within two working days of the approval of the Purchase order. In-warranty repairs are returned to the customer at no charge, via Ground Service. Other methods of shipment are charged to the customer.

For out-of-warranty repairs, the customer pays a service fee of 65.00 per hour which includes labor, but not necessarily tool parts. The service fee does not include return freight charges or special freight request. All repairs are sent to the Distributor or end user. This is at the Discretion of the Distributor or end user.

Self-Service

Some repairs may be performed by the customer. Service information, advice, and parts are available by calling the factory at 800-250-6511 ext. 7027 during business hours. **We do not pay labor charges incurred by a customer who chooses to do his own service. Also, self-service may void any claim a customer may have to warranty considerations.**

Tool Service Returns:

Avdel® 614 NC Hwy 200 South Stanfield, NC 28163 ATTN: Tool Repair

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